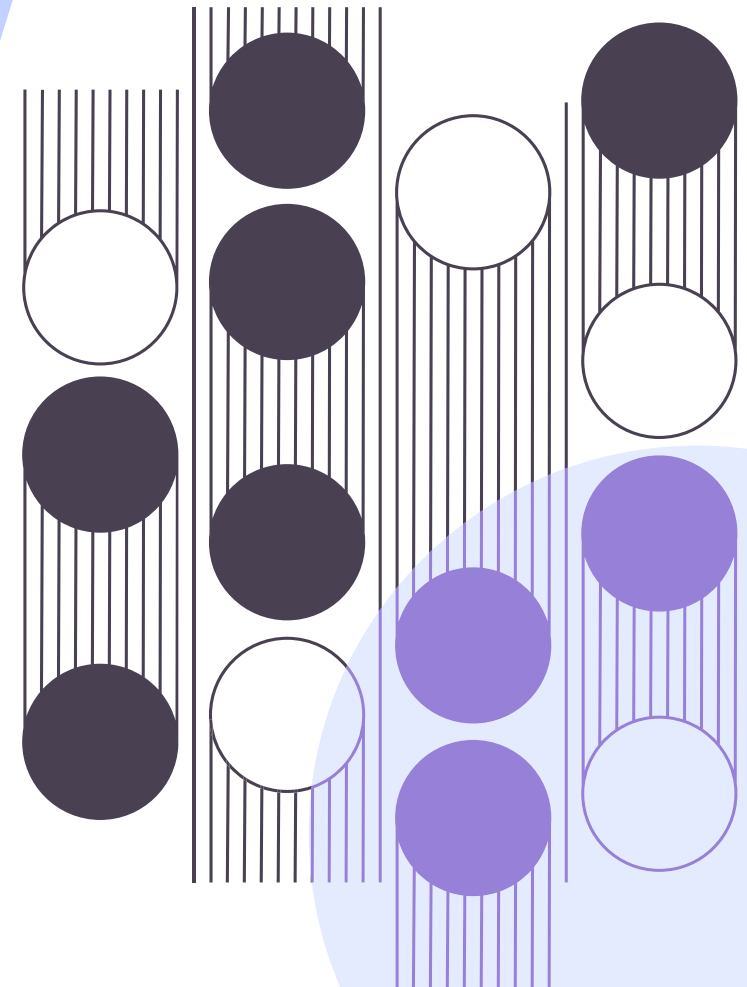# DELIVERY ECOSYSTEM

Deliver value faster. Lift capability

- We help you evolve your technology and empower your teams to deliver value fast

- **Continuous Discovery** – filter signals from noise with short feedback loops to identify and improve optimal customer experiences

- **Pathway to production** – build a new pathway to production with fast feedback loops, enabling the delivery of high-quality working code at will

- **Hybrid Teams** – our experts work alongside your team to model and implement optimal socio-technical change, coaching new practices and delivering new value as we go

- Your outcome is a world-class product engineering practice capable of sustaining the delivery of high-value, high-quality software

Build the future.
Prove the value.
Empower your people

Establish Ecosystem

Between 6 and 12 weeks

Establish a new delivery ecosystem unencumbered from existing constraints, enabling you to iterate quickly towards future product ideas. Use experiments to validate architectural patterns and technology selections as work progresses. Build a pathway to production where humans and technology work together to enable the flow of value.

- **Establish** fundamental architectural patterns
- **Optimise** developer workflow and experience
- **Establish** layered test automation
- **Create** CI/CD pipelines
- **Enable** appropriate branching and versioning strategy
- **Enable** feature flag management
- **Create** a clean, high-quality pathway to production as a steel thread from which to hang valuable features
- **Create** cloud native-appropriate architectural vision and goals
- **Establish** system observability
- **Identify, refine and prioritise** the most valuable features to deliver

Outcomes

- You have a **Delivery Ecosystem** optimised for flow which shows you the path to the future
- You've built technology your teams will love and buy into
- You've identified high-value features to progress as you embed the ecosystem

Embed ecosystem

Within a further 12 weeks

Work as one team to deliver value from concept to cash. Absorb new pathways to production, architectural patterns and ways of working into the organisation for broader adoption.

- **Grow the skills** required to deliver end-to-end in a value stream with predictable costs

- **Make** the work visible and establish levels of validation with value filters that enable better decision-making

- **Implement** CX/UX/UI principles and establish the cadence for Continuous Discovery and production of design artefacts

- **Identify** a slice of value and a hypothesis to test against your current user journeys

- **Align** your delivery hypothesis to business OKRs and measure actual value delivered

- **Identify** the next slice of value and set of architectural changes to target

- **Enhance** the delivery ecosystem and upskill your team through delivery

Outcomes

- You have a **Delivery Ecosystem** that's accelerating the flow of value to customers

- You're releasing working code with all the right 'ilities' in a reliable, secure and repeatable way

- You've created the foundations for a transformed onboarding and developer experience

- Those who've learnt the new system become ambassadors for scaling and sustaining the change

- You are building the right thing and building the thing right

> *"HYPR has exceptional experience in building modern technology. We let them lead the way, providing confidence to business as we went, but crucially providing the side-by-side learning our teams needed"*
>
> Roxanne Salton, Chief Digital Officer, Southern Cross

How it works

Align

We'll have initial conversations to understand your vision, objectives and desired outcomes. We'll explore the constraints you face as you see them. We'll also gain a clearer idea of what level of discovery is required and whether there's a need to implement Flow/DORA metrics (see Floodlight and Spotlight services below).

Setting you up for success...

Discovery FLOODLIGHT

Our Floodlight service is a comprehensive assessment of the maturity of your product engineering practice at the system level. It delivers *context-sensitive*, critical insights about how to deliver the sustainable change in tech and people you need. See more here

...and getting the data to measure it

Flow SPOTLIGHT

Our Spotlight service implements Flow and DORA metrics that measure the current flow of value through your system. It gives you the benchmarks to measure improvement as you transition to new technology and practices. See more here

...and we have the proof it works!

Delivery ECOSYSTEM

We helped an established fintech organisation build a new delivery ecosystem and transformed how people work, the quality they deliver and the speed at which value flows to the customer. Explore more here

Proposal

We'll create a proposal detailing:

- Improvement opportunities identified from discovery which will be encapsulated in the delivery ecosystem to improve flow in your context

- How improvements established in the delivery ecosystem will be measured with indicative targets aligned to OKRs

- The composition of a balanced hybrid team including HYPR team members and their skills

- Transparent pricing for the engagement

- Our approach to *establishing* your new Delivery Ecosystem in your context, including likely timescale

- Our approach to *embedding* your new Delivery Ecosystem in your context, including likely timescale

Contact us

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HYPR